MYVIEW MONITORING MULTI SITE HOW-TO

 Go to the Matson Alarm website at www.matsonalarm.com. Click "MyView" on the top right screen to go the the MyView page. Scroll down to Matson MyView Monitoring Multi Site and click the orange button that says "Log in to Matson MyView Monitoring Multi Site."

	MATSON ALARM	Home Security Solutions	Commercial Solutions	Automation Suppo	ert Contact
	Matson MyView Monitoring – Multi Site Login				
	The Matson MyView Monitoring portal allows you to:		Log in to Matson MyView	Monitoring Multi Site	
	View and edit account information View alarm signal history Place system or/off test View and update alarm contact lists Download alarm activity reports To login please fill out the form below and we will creat	e your			
	account. Name				
	First Last				
	Phone				Hi there, have a question? Text us here.
۲	Submit			_	•

2. Enter your username and password to login. You will then be shown the home screen page with your alarm system information.

(9)		Q Sign In
	Sign In	
	User Name *	
	Password *	
	Cines In	
	Urget H1	



3. How To View Accounts. From the dashboard click "Accounts" on the menu bar at the top of the screen. At the "Search Accounts" search bar enter your system account number with no dashes or spaces. Your account will populate below. Click on the account name to view.



4. How To Add/Edit Your Contacts List. Scroll down to the "Contact Information" section and click the yellow plus sign.

= 🤓	Dashboard Accounts	Reporting Health		😡 Katiemw570 🗸
Accounts	Medical (818)878-180	3	Duress Code	0
Bench Test	Guard		No duress codes	have been defined
	Contact Information	Last Name PIN/Co	de Authority ECV	
			There are no contacts	
	Site Notes	Note		
	-77-8 Entotre Expres	PASSWORD VERIFICATION FOR undefined CUSTOMERS CAN GIVE THEIR P undefined IF CUSTOMER DOESNT KNOW F	MATSON:undefined HONE NUMBER AS A VALID PASSCODE.undefined ASSCODE, CHECK IF THEY ARE ON THE CALL LIST AND	





5. Fill in the contact information. Make sure to click the blue plus sign on the right to add your contact's phone number. Click **"Save"** to save your new contact.

=	Dashboard Accounts Reporting	Health		😡 Katiemw570 🗸
Accounts				
A Bench Test	Contact		* Required Fields	
	Pirst Name * Test Authority Contact Only	Last Name Contact		0
	Contact Before Dispatch (ECV)	- 1204		
	Phone Number * Phone	Type * Actions C	Comment	
	1234567890 Cell	🞽 Auto 🗌 Bad	•	
	Save Cancel			EIR PHONE # FROM
	the Interna undefined PER DEAL	I Usetundefined		

6. **How To Put Your Accounts On Test.** To put your accounts on test you will need to login to the AvantGuard Monitoring App. Go to the App store and type in AvantGuard Monitoring. Click Get App or Open if it is already downloaded on your device.





7. Once you open the App you will see the login screen. Enter your username and password.



8. Once your are logged in you may search for an account using the top search bar.





9. Type the account name or address to search. You may toggle the **"Include Out Of Service"** button below from green to gray so accounts without transmitter numbers do not show.

App Store	.∥ ? ∎)
< Account Search	
Account ID	
Matson Alarm	
Address	
City	
State	
Zip Code	
Include Out Of Service (OOS)	0
SEARCH	

10. Click on the correct account to view.





11. Once in the account click the **"Start Test"** button at the bottom of the screen to put your account on test.



12. Enter the test start and end times and press "Begin Test."

12:48 √ ⊲ App Store	
< Test Setup	
Placing all zones on test.	
1 hour test	
Start	
12:48pm Jun 15th	
End	
🕓 1:48pm Jun 15th	
Comments	
BEGIN TEST	

